

ALLANA JYAN ALBERTO

WEB SPECIALIST | WORDPRESS DEVELOPER | SEO |
DIGITAL MARKETING

DETAILS

ADDRESS

Bacoor, Cavite
Philippines

PHONE

+639979000464

EMAIL

a.allanajyan@gmail.com

LINKS

[LinkedIn](#)

[Portfolio](#)

SKILLS

WordPress

● ● ● ● ○

HTML & CSS

● ● ● ● ○

PHP

● ● ● ● ○

MySQL

● ● ● ● ○

CloudFlare

● ● ● ● ○

Adobe Photoshop

● ● ● ○ ○

On-Page SEO

● ● ● ○ ○

JQuery

● ● ● ○ ○

Google Search Console

● ● ● ○ ○

Google Analytics

● ● ● ○ ○

AHREFs

● ● ● ○ ○

Canva

● ● ● ○ ○

EMPLOYMENT HISTORY

WordPress Developer, Marketing Cross Media LTD

Makati City

Feb 2018 — Jan 2023

WordPress Web Development 2018-2020

- Building custom themes from scratch for affiliate websites
- WordPress plugin integration (ACF, Elementor, WP Bakery, Gutenberg Blocks)
- WordPress administration, publishing content, monitoring, maintenance & backups
- Converted PSD files into custom WordPress themes.
- Converted design assets into component-based HTML, CSS and JavaScript.
- Ensure the website's responsiveness & browser compatibility
- Perform website updates, corrections & fixes
- On-page SEO optimization (AHREFs, ScreamingFrog, Google Analytics, Google Search Console)
- Creating digital assets such as banners, images, GIFs (Canva, Photoshop)

Web Developer Manager 2020-2023

- Domain and server hosting management
- Website security, CloudFlare management
- Leveraged strong understanding of WordPress core to manipulate admin and theme components.
- Developing reusable custom templates for affiliate websites
- Leading and training WordPress developers

WordPress Technical Support Engineer, LevelUp

Jan 2023

- Provide Technical Support for WordPress plugins (Thrive Themes, LearnDash, Restrict Content Pro, etc.)
- Help a variety of WordPress users across the world through ticket-based systems.
- Guide customers to use specific products by answering their questions and providing useful information and instructions.
- Diagnose problems that customers have on their sites and offer solutions.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Performed root cause analysis of reported issues to enact corrections.
- Documented faults and bugs for referral to development staff for use in updates.

EDUCATION

Bachelor of Science in Information Technology, Gardner College

Quezon City

May 2014 — May 2017

Formerly Informatics International College